

Spigot Glass Balustrade System

Care & Maintenance Guide — square Duplex 2205 stainless steel spigots with 10 mm or 17.5 mm glass — black and satin

This guide sets out what the spigot system is made from, how long it can be expected to last, and the routine care that keeps it looking as it should. None of it is difficult, but in a coastal or poolside setting none of it is optional.

01 MATERIALS & EXPECTED LIFE

COMPONENT	MATERIAL	EXPECTED LIFE
Satin spigots and covers	Duplex 2205 stainless steel, brushed, uncoated	Decades with occasional cleaning — Duplex 2205 is a higher grade than 316 for corrosion resistance
Black spigots and covers	Duplex 2205 stainless steel, black powder-coated	Long outdoor life with routine cleaning; keep the coating clean and undamaged
Top rail and fittings	Aluminium, satin anodised or black powder-coated	Long outdoor life with routine cleaning
Glass	10 mm toughened, or 17.5 mm toughened laminated with a PVB interlayer	Does not weather; keep the edges free of chips

What shortens its life

- Installation that does not follow document TOL-SP-BAL Technical Specification
- Glass installed without the packers, or clamped directly against metal
- Harsh chemicals, solvent-based, acidic, alkaline or abrasive cleaners
- Contact with carbon steel, steel wool or non-stainless fixings
- Water left standing against laminated glass edges for long periods
- Any modification to spigots, covers, rail, fittings or glass

02 MAINTENANCE SCHEDULE

TASK	STANDARD SETTING	COASTAL OR POOLSIDE
Clean spigots and covers	Every 2–3 months	Rinse weekly with fresh water
Clean top rail	Every 2–3 months	Rinse weekly with fresh water
Clean glass	As needed	As needed
Check spigots, covers and rail	Twice a year	Twice a year
Full inspection	Annually	Every 6 months

03 MAINTENANCE DETAIL

Satin — brushed Duplex 2205 stainless steel

- Wash with warm water and mild detergent, wiping along the grain
- Dry with a microfibre cloth to avoid water marks
- Rinse with fresh water after salt spray or pool splash

Black — powder-coated Duplex 2205 stainless steel

- Wash with warm soapy water and a soft cloth
- Never use abrasive pads or solvent cleaners — they damage the coating
- Report chips in the coating promptly so they can be assessed

Top rail

- Wash with warm soapy water and a soft cloth; never use abrasive, acidic or alkaline cleaners on anodised or powder-coated aluminium
- Check the rail sits down fully on the glass and the gasket is in place along its length
- Check joints are closed up on their connectors and end caps are secure

Glass

- Clean with a non-abrasive glass cleaner or warm soapy water and a soft cloth
- Never use scrapers, blades or abrasive pads on the glass
- Check the edges for chips during each inspection; on laminated glass, report any clouding or bubbling at the edges

Spigots and covers

- Check each spigot is firm and the glass is held tight
- Check each cover is seated and clear any debris from around the base plates

04 TEA STAINING

Brown surface marks on stainless steel are tea staining — airborne contaminants and salt bonding to the surface. It is cosmetic. It does not affect the strength of the system and it is not a material defect. It removes with a non-abrasive stainless steel restorer, and cleaning more often in exposed locations is how it is prevented.

05 CLEANING PRODUCTS

USE	NEVER USE
Mild detergent and warm water	Bleach
pH-neutral stainless steel cleaner (satin spigots)	Hydrochloric acid or acidic descalers
Non-abrasive glass cleaner	Abrasive pads and creams
Microfibre cloths	Steel wool — leaves carbon particles that rust into the surface
	Solvent cleaners on powder-coated or anodised components

06 REPORTING A PROBLEM

1. Check every panel on delivery and report any transit damage within 48 hours
2. For any other problem, email info@theoutdoorlook.co.uk with your order number, a description and clear photographs of the affected area and the whole installation
3. Do not remove or modify the affected items before we have looked at it

Call 01282 526428, Monday to Friday 9 to 5. This guide does not affect your statutory rights.

This document supersedes all previous warranty and maintenance statements for the spigot glass balustrade system.